

# A R M E D & G O R G E O U S

## Returns form

We hate to disappoint! In the event of a return, we try to make the process as seamless as possible.

Non-jewellery returns must be made within **90 days of purchase**. Jewellery returns can be made **within 90 days** of purchase, however, returns due to faults must be made **within 14 days** and you must contact us with images before returning. Any 'fault' after 14 days will be considered user-inflicted damage.

Unless returning due to a fault, items must be in perfect, salable condition and in their original packaging.

**If these conditions are not met, your return will be sent back to you. You will not receive a refund.**

How to return:

- Fill out all sections of this returns form.
- Securely repack the item(s), including this completed form
- Returns to **Armed & Gorgeous, 24 Fountain Street, Nailsworth, Glos, GL6 0BL**
- Replacements and refunds will be processed once we are in receipt of the returns.
- Please allow up to 14 days to receive your replacement/refund after receipt.

**IMPORTANT: you are responsible for the cost and safe return of your items until they are received by A&G. We, therefore, recommend that you use a recorded delivery service. Recommended methods are Royal Mail 48 tracked for items under £100, and Royal Mail special delivery for items over £100.**

Name:	Order No.:	Date:
Address:	Item(s) Returning:	
Email:		
Contact No:		
Reason for Return:		

### Important information

**Exceptions** - We cannot accept returns for special orders or **earrings**. These items are non-refundable unless they are faulty. This does not affect your statutory rights. **If you return an exempt item you will not receive a refund and the item will be returned to you.**

**Faulty Items** - We work with suppliers who offer good quality and check items before we send it to you. However, if an issue slips through the net, please contact [info@armedandgorgeous.com](mailto:info@armedandgorgeous.com) with details of the fault and pictures. We will then advise on how to proceed with the return.

**Incorrect Items** - Please contact [info@armedandgorgeous.com](mailto:info@armedandgorgeous.com) as soon as you have received your order.

**For further information about our returns policy please visit [www.armedandgorgeous.com](http://www.armedandgorgeous.com)**